

Words are Life Terms and Conditions

This User Agreement is effective upon acceptance of all orders on the Words are Life website at <http://www.wordsarelife.co.uk> as of 10th February 2021.

1. About Words are Life

We publish mainly non-fiction books, and are also the outlet for Everything Elsie crafts and sales of other book and craft related items, some preloved and some new. These items may or may not also be advertised on other selling platforms. Our website also includes radio broadcasts (PRS licensed). The names Words are Life and Scott Martin Productions are specific and exclusive to this company.

2. Cost to the Customer

All prices are stated up front at time of order.

3. Product Listings

We are responsible for the accuracy of our product descriptions and their legality and welcome comments and corrections for the purposes of clarity for future customers.

4. Data and Privacy

Words are Life's web service provider, Wix, processes all transactions. Words are Life holds a paper copy of each customer's printed invoice for legal and accounting purposes only. Occasionally, the purchaser's email may be used for the purposes of newsletter emails. The purchaser is able to unsubscribe at any time.

5. Returns and Disputes

Buyers may return items at their own expense, provided that agreement is sought with Words are Life. Should a problem have occurred with the item supplied, Words are Life will arrange return. If a dispute arises between you and Words are Life, we strongly encourage you to first contact us directly to seek a resolution by email at wordsarelife@mail.com. We will consider reasonable requests to resolve the dispute.

7. This Agreement

We reserve the right to amend this agreement at any time and to include this updated information in our email newsletters and on the www.wordsarelife.co.uk website.